

DENTCOF RESEARCH CONFIDENTIALITY POLICY updated on 13 June 2016

The confidentiality of your data is very important to us and all your personal information shall remain confidential. DENTCOF RESEARCH shall not sell, distribute or disclose information about its visitors without their previous consent and shall not use the images, photographs or videos of the users without their previous consent.

The information of any nature provided by the User to DENTCOF RESEARCH shall remain in the property of DENTCOF RESEARCH.

By communicating information and materials through this site, you offer DENTCOF RESEARCH unrestricted and irrevocable access to them, the right to use, reproduce, display, modify, communicate and distribute these materials of information. You also agree that DENTCOF RESEARCH may use freely, for its own interest, these ideas, concepts, know-how or techniques you sent us through the Site.

DENTCOF RESEARCH shall ensure the confidentiality of your data, the data entered in the form respectively, more precisely the surname, name, e-mail, telephone number but also the other details regarding the message sent to the site according to the Confidentiality policy and the Personal character data policy.

Nevertheless, it is your responsibility to make sure that the information provided and communicated on the site remains confidential in any moment and that they shall not be communicated to third parties. By agreeing to the Terms and Conditions you agree to inform us in the shortest time possible if you have reasonable suspicions that the security of your data is in danger.

This site is operated by S.C. DENTCOF S.R.L. (having the DENTCOF RESEARCH brand name), a limited liability company organized and operating according to the laws of Romania, Romanian legal person, having the registered office in Timisoara, Simion Barnutiu street, no. 62, Timis county - ROMANIA, registered with the Trade Register attached to the Timis Court under the no. J35/988/1991, VAT No. 1834691 (hereinafter referred to as "DENTCOF RESEARCH"), telephone number +4 0256 219 197 or +4 0726 274 426 or +4 0726 124 183 and e-mail address office@dentcof.ro

According to Law no. 677/2001 for personal protection regarding the personal character data processing and free circulation of this data, amended and supplemented, DENTCOF RESEARCH has the obligation to manage in safety conditions and only for the purposes specified the personal data you provide.

This document, the Confidentiality Policy, is a part of the "General Terms and Conditions".

Please also access the "General Terms and Conditions" section which applies also to the visit and actions you perform on the Site.

By accessing and navigating on this Site, you accept, de facto, the "General Terms and Conditions". If you do not agree with this confidentiality policy and the General Terms and Conditions, please leave this website.

What kind of data we gather from you?

DENTCOF RESEARCH only gathers the data necessary in order to meet your needs, to this purpose please find below the types of data we gather:

- **Information offered by you:**

We receive and store any information you enter on our site or provide us in any other way. You may choose not to provide us with certain information, but in that case it is possible you do not take advantage of all our services. We use the information you provide to this purpose for services customization but also for the improvement of the communication with you.

The information requested through the forms made available by DENTCOF RESEARCH are the following: surname, name, e-mail address and a telephone number.

- **Automatic information:**

We receive and store certain types of information every time you interact with us.

For example, equally to many websites we use "cookies" and obtain certain types of information when the Web browser accesses the site.

What are cookies?

A cookie is a small file, generally made of letters and numbers, which is downloaded in the memory of a computer (or other equipment used for online navigation – mobile telephone, tablet, etc), when the user accesses a certain website.

The cookies ensure a faster and easier interaction between the users and site is used by DENTCOF RESEARCH in order to offer its users a more personal experience on site

Also, the cookies are used to store information regarding the activities performed by the user on a certain web page so that the user can easily reload the respective activities at a subsequent accessing of the site. The cookies communicate to the server what pages it must display to the user so that he/she does not have to remember that or navigate through the entire site from the beginning. Thus, the cookies may be assimilated to some "book signs" which tell the user where he left off within a website.

Also the cookies offer the possibility to monitor the online activities of the users and establish users' profiles which then can be used for marketing purposes, so that DENTCOF RESEARCH can identify which are the information and services appreciated by the users care.

DENTCOF RESEARCH communicates the information it receives?

The information targeted by our users represents an important part of our business and we do not sell other information regarding our users.

We distribute the information regarding the clients only according to the Confidentiality policy and the "Terms and Conditions", having the previous consent of our users.

What safety measures we take for the protection of your data?

DENTCOF RESEARCH guarantees the security and confidentiality of the data hosted and transmitted through its informational system but does not undertake the responsibility for the information losses caused by any malfunctions or errors of the soft used which is provided by third parties computer programs producing companies. Although DENTCOF RESEARCH has taken security measures in order to prevent the data losses, incorrect or inadequate and unauthorized access, the absolute security of the data transferred on the internet cannot be guaranteed.

The measures applied by DENTCOF RESEARCH regarding the security of the personal character data observe the legal provisions and are the following:

- Identification and authentication of DENTCOF RESEARCH assistants / collaborators by entering a identification code from the keyboard (a string of characters) which acts under the authority of the companies which form the brand name DENTCOF RESEARCH and which were acknowledged the access right to the personal character data databases.



- All personal data collected by the DENTCOF RESEARCH websites is stored in a database hosted in 2 separate data centers in Europe, owned by Amazon Web Services (AWS). AWS ensures physical security and restricted access to its data centers. More details can be obtained from this url: <https://aws.amazon.com/security/>
- The database service used by the DENTCOF RESEARCH websites is protected by strong user authentication, complex passwords, and 2 levels of firewalls. Also, all access to the database is done via SSL-encrypted connection.
- The department which ensures the technical support may have access to the personal character data in order to solve exceptional cases.
- The assistants / collaborators of the companies which form the DENTCOF RESEARCH brand name shall be especially designated and authorized for the collection and entry operations of the personal character data in an information system.
- Any modification of the personal character data may only be made by the authorized users especially designated for that purpose.
- During the users training courses, the operator informs them regarding the provisions of Law no. 677/2001 for the personal protection regarding the processing of the personal character data and free circulation of this data, the minimum security requirements of the personal character data processing but also regarding the risks of personal character data processing
- The users who have access to the personal character data are trained by the operator regarding their confidentiality. The users are obligated to close the work session when leaving the workplace.
- Any personal character data printed on physical format shall be saved and archived in a locked room with restricted access.
- For the purpose of maintaining the security of the personal character data processing (especially against information viruses) the operator takes measures which consist of:
 - ✓ forbidding the use by the users of software programs which come from external or questionable sources;
 - ✓ the informing of the assistants / collaborators with access to the databases regarding the danger of the information viruses;
 - ✓ the implementation of automatic systems of devirusing and security of information systems;
- Data encryption through SSL security certificate for the encryption of the information which travel through the internet channels between site and its user.

DENTCOF RESEARCH makes all the reasonable efforts, commercially justified in order to protect the personal character data collected, analyzing new technologies in the field and, when applicable, we apply them in order to upgrade our security systems.

Modification of the confidentiality policy

DENTCOF RESEARCH holds the right to revise and update this Confidentiality policy at any moment, without previous notification or agreement from the users. Thus, please verify the section relating to the Confidentiality policy when you access the site because it is possible changes have occurred from the last visit.