

DENTCOF RESEARCH TERMS AND CONDITIONS ("SEMINARS SERVICES SUPPLY CONTRACT") updated on 19 July 2017

I. INTRODUCTION

The "COURSES" section within the site is managed by **S.C. DENTCOF RESEARCH S.R.L.**, company, a limited liability company organized and operating according to the laws of Romania, Romanian legal person, with the registered office in Timisoara, Simion Barnutiu street, no. 62, room 2, 1st floor, Timis county, registered with the Trade Register Office attached to the Timis Court under the no. J35/2080/2010, VAT No. 27845651.

This document has the legal value and legal consequences of a Seminars services supply contract and establishes the terms and conditions under which a Beneficiary may participate in the seminars organized by S.C. DENTCOF RESEARCH S.R.L., company, seminars regarding the dentistry and/or management themes.

Please read carefully the Terms and Conditions of DENTCOF RESEARCH before performing any operation for the purpose of participating in the seminars organized by S.C. DENTCOF RESEARCH S.R.L. Company.

The confidentiality policy, the Policy regarding the Cookie modules, the General Terms and Conditions, but also any other policies or documents referred to in this document are part of this "DENTCOF RESEARCH Terms and Conditions". By accepting the "Terms and Conditions", you are also agreeing with the DENTCOF RESEARCH Confidentiality Policy, but also all the other Policies, applicable orientations in the online environment but also all the laws and regulations in force. If you do not agree with these "Terms and Conditions", please do not use these services.

DENTCOF RESEARCH holds the right to modify at any time the "Terms and Conditions". Any modifications to the Terms and Conditions shall enter into force only for new access or visits on the site, recorded after the publication of the respective modifications on this website. Thus, please verify the section relating to the "Terms and Conditions", before every operation, because it is possible modifications have occurred from the last visit.

You can establish the moment when the "DENTCOF RESEARCH Terms and Conditions" have been last updated or modified by reading the observation under the title "DENTCOF RESEARCH Terms and Conditions", observation named "updated on"

These "Terms and Conditions" shall remain in force and produce effects for the entire period during which you have the capacity of Beneficiary of the services provided by S.C. DENTCOF RESEARCH S.R.L. company.

II. DEFINITIONS OF THE TERMS USED IN THIS DOCUMENT

These "Terms and Conditions" shall apply to all the services provided by DENTCOF RESEARCH (represented within the services provision consisting of the organization of seminars regarding the dentistry and/or management themes by S.C. DENTCOF RESEARCH S.R.L. company), through its website, „COURSES" section.

Within these "Terms and Conditions", the below terms shall have the following meaning:

- **BENEFICIARY** – means every person concluding this Seminars services supply contract, accepts the Terms and Conditions, performs the payment relating to the seminars regarding dentistry and/or management themes;
- **CARD** - means Visa and/or MasterCard card, in lei or foreign currency, issued by the Bank of the card owner. Represents an electronic payment instrument, a standard support of information respectively, secured and individualized, which allows its owner to use its own money in an account opened under his/her name or at the Issuing Bank or use a credit line, within the limit previously established with the Issuing Bank, in order to perform operations;



- **CONTRACT** – the contract concluded between the Beneficiary and DENTCOF RESEARCH, also referred to as „DENTCOF RESEARCH Terms and Conditions”, by following of the Beneficiary of all the technical stages described in these “Terms and Conditions”. The contract shall be concluded after the beneficiary shall follow the stages at the moment of the confirmation by DENTCOF RESEARCH, on a durable support, of the registration sent by the Beneficiary;
- **REGISTRATION** – the request sent by the Beneficiary by going through all the necessary technical stages for the purchase of Online Trading Services, for the purpose of participating in the seminars organized by the Provider, under the conditions stipulated by the Terms and Conditions;
- **PROVIDER** – means S.C. DENTCOF RESEARCH S.R.L. company, a company presented under the DENTCOF RESEARCH brand, in its role of organizing seminars regarding the dentistry and/or management themes within these Terms and Conditions which constitute in fact the Seminars Services Supply Contract;
- **CARD HOLDER (OWNER)** - means the physical or legal person, resident or non resident, who, according to the contract concluded with the Issuing Bank of the electronic payment instrument, holds an electronic payment instrument issued under his/her name;
- **SERVICE** – any service offered by DENTCOF RESEARCH on this website consisting of the organization of seminars regarding dentistry and/or management themes to which the Beneficiary shall participate by the recorded registration under the conditions stipulated by the Terms and Conditions;
- **SITE / WEBSITE** – means the sites www.dentcof.ro ; dentcof.net; dentcof.co.uk; dentcof.it;
- **SECTION** – means the section of the sites www.dentcof.ro ; dentcof.net; dentcof.co.uk; dentcof.it;

III. ONLINE SALE POLICY

The access for registration is allowed to any Beneficiary.

For justified reasons, the Provider holds the right to restrict the access to a Beneficiary in order to perform a Registration and/or to some of the accepted payment methods if it considers based on the behavior or activity of the Beneficiary on the site, its actions may prejudice in any way the Provider. In any of these cases, the Beneficiary may address the DENTCOF RESEARCH company in order to be informed regarding the reasons which lead to the application of the above mentioned measures.

The communication with the Provider may be performed through direct interaction with this or using the addresses mentioned on the Site. The Provider has the liberty to manage the information received without having to justify this.

The provider may publish on the site information regarding the services and/or promotions of the provider or of any other third party with which the provider has partnership contracts, in a certain period of time and within the limit of the available stock.

All the information used for the description of the Services available on Site (static/dynamic images/ multimedia presentations etc.) do not represent a contracting obligation of the provider, these being used exclusively for presentation reasons.

After purchasing a Service and participating in the seminar, the beneficiary may be requested to write a Review or Feedback related to seminar he/she attended. The request shall be sent to the e-mail address provided by the Beneficiary. This way

the Beneficiary contributes and actively gets involved in the development of the services and in the detailing and of the services' features.

The provider takes all the measures that the information published on its web page, including the services description, but also the prices listed, be at any moment correct and complete. Nevertheless, errors may occur. In these situations, the Provider shall attempt to remove all the errors occurred within the shortest period possible. If the provider considers that the respective error has affected/influenced your registration or the validly concluded contract, he will attempt to inform you as soon as possible, offering you the possibility of reconfirming the Registration of the Contract but also the possibility of its cancellation.

The provider holds the right of cancelling the registrations regarding services displayed on the site following some technical errors or which, due to technical errors, present obviously incorrect/derisory prices (prices which may be reasonably evaluated as incorrect/derisory by the average consumer in comparison to other services of the provider), with the consequence of reimbursing the entire amount paid by the beneficiary for the cancellation of the orders, if applicable.

Any links to other websites or materials of third parties, if applicable, posted on the website of the provider are offered exclusively for information purpose and the provider does not undertake any responsibility for the content of these sites and materials, for the services promoted and traded through these websites.

The provider is entitled, in any moment, to modify, suspend or cease the online trading of the services, partially or totally, temporary or permanently, with or without previous notification. The provider shall not be liable for any modification, suspension or interruption of the availability of the Online Registration service, without this provision prejudicing the rights of the Beneficiaries recognized under the law, in their capacity of consumers. Also, the online registrations validly confirmed by the Provider, previously to the modification, suspension or termination operations disposed, shall be performed accordingly by the provider.

The provider shall ensure the confidentiality of your data according to the Confidentiality Policy found on the start page also referred to as "HOME PAGE". Nevertheless, it is your responsibility to make sure that your data remains confidential in any moment and that they shall not be sent to third parties. By agreeing to the Terms and Conditions you accept to inform the provider in the shortest period possible if you have reasonable suspicions that the security of your data is in danger.

The provider may assign and/or subcontract a third party for certain services which involve the performance of the Services, informing the Beneficiary, without the necessity of his/her approval. The provider shall be always liable to the Beneficiary for all the contracting obligations.

IV. FORMING or CONCLUDING THE CONTRACT

The object of these "DENTCOF RESEARCH TERMS AND CONDITIONS" having the name of "SEMINARS SERVICES SUPPLY CONTRACT" is constituted by the participation of the Beneficiary to the seminars organized by the Provider.

The Beneficiary may register to the seminars organized by the provider on the Site, by choosing the seminar desired and by pressing the button called "Book Now", finalizing the payment using the online platform of ROMCARD or PayPal.

For some seminars, at the free choice of the Provider, the registration of the Beneficiary can be done in regime of "invitation only". The system of "invitation only" refers that the potential Beneficiary has to send an e-mail to the Provider in which the potential Beneficiary formulates a request for his / her participation at the seminar.

In case that, for the selected seminar with the "invitation only" regime, are remaining seats, the Provider will send a code of invitation by e-mail to the potential Beneficiary. In base of that code, the potential Beneficiary can make the payment through the online platform (ROMCARD or PayPal).

The Beneficiary has the obligation to read these "Terms and Conditions" for the purpose of knowing his/her rights and

obligations but also for the conclusion of this Contract.

Accessing the “Book Now” button without the making the payment does not entail the registration to the seminars, implicitly nor the automatic reservation to the seminars or the conclusion of this Contract.

For the purpose of concluding the registration but also after reading the “Terms and Conditions”, the beneficiary shall fill in the registration form with his/her data necessary for the reservation of his/her place at the seminars. The necessary data for the performance of the registration are: surname, name, e-mail address and telephone number.

Also, the Beneficiary has the obligation to print or save on any durable support this Contract, by accessing the icons of „PRINT” (printer) or „SAVE” (disk).

In order to complete the registration, the Beneficiary gives his/her consent that all the data provided, necessary for the registration process, are correct, complete and true at the date of performing the registration.

Also, the Beneficiary agrees that the Provider may contact him/her by any means available/agreed by the provider, in any situation when the contacting of the Beneficiary is necessary.

The provider may cancel the registration performed by the Beneficiary following a previous notification addressed to the Beneficiary, without any subsequent obligation of any of the parties to the other party or without any of the parties claiming damages to the other party in the following cases:

- the non acceptance by the issuing bank of the card of the Beneficiary of the transaction, in case of online payment;
- the invalidation of the transaction by the card processor agreed by the Provider, in case of online payment;
- the data provided by the beneficiary on the Site are incomplete and/or incorrect;

If the Beneficiary requests the withdrawal of the Contract within the legal period of withdrawal of the contract, he/she must return the possible gifts/benefits which have accompanied the respective service. If the registration is paid for, the Provider shall reimburse the amount within maximum 14 (fourteen) days from the informing date of the Provider by the Beneficiary regarding his/her decision of withdrawal from the Contract. The amount shall be returned by reimbursement in the account from which the payment was performed.

This “Seminars Services Supply Contract” enters into force on the date when the Beneficiary agrees and accepts these contracting terms, by reading them and checking the box which states “**I accept the terms and conditions**” and makes the payment.

This “Seminars Services Supply Contract” shall produce effects until the date of fulfilling its object, respectively the participation of the Beneficiary to the seminar organized by the Provider or at the date of the termination of the Contract due to any other situations detailed within the Chapter – Contract Termination.

V. CONTRACT PAYMENT METHOD

The price of the participation to the seminar is the one displayed at the seminar accessed by the beneficiary within the “COURSES” subsection on the web page <https://www.dentcof.net/courses>. In order to avoid any inconvenience, once that the Contract is printed or saved, the beneficiary may print the web page of the desired seminar, webpage that will show the price of the seminar.

The price will include VAT and any other commissions perceived by the Issuing Bank of the Beneficiary for the performance of the payment operation with the card.

The payment of the price relating to the seminar to which the Beneficiary registers is paid through the online payment



platform.

The payment of the seminar can be made by the following methods:

- card payments - through the platform "ROMCARD"
- payment by PayPal

The steps for payment through the platform "ROMCARD" are the following:

- The beneficiary chooses the seminar he/she wants to participate to by accessing with a click on them;
- After choosing the seminar, the Beneficiary has to access the button "BOOK NOW", that can be found right under the price of the seminar
- The Beneficiary has to fill into the registration form the following data:
 - ✓ Name (also can be found as "Payer Name")
 - ✓ E-mail address
 - ✓ Other invoicing information
 - ✓ European Union VAT Number (after the VAT code was filled, the Beneficiary will access the button "Click to validate")

After these informations were completed, the Beneficiary will access the button "PAY WITH VISA / MASTERCARD"

- After accessing the button "PAY WITH VISA / MASTERCARD", the beneficiary shall fill in the following data:
 - ✓ number of the card of the Beneficiary
 - ✓ expiration date of the card
 - ✓ CVC code of the card
 - ✓ type of card
 - ✓ the currency
- After filling the data relating to the card used by the Beneficiary to make the payment, the Beneficiary shall access the "APPROVE" button with a click, in order to approve the withdrawal of the amount mentioned from the account attached to the card of the Beneficiary.
- After the payment was made, the Beneficiary will receive a message regarding the successful payment, the amount that was paid and the other invoicing informations.
- Also, the Beneficiary will receive an e-mail with the amount paid for the seminar and a person of contact (with an e-mail address and a phone number)

The steps for payment through the PayPal account are the following:

- The beneficiary chooses the seminar he/she wants to participate to by accessing with a click on them;
- After choosing the seminar, the Beneficiary has to access the button "BOOK NOW", that can be found right under the price of the seminar
- The Beneficiary has to sign in into his PayPal account (with the e-mail address and the password) in order to make the payment
- After the Beneficiary has signed in into his / hers PayPal account, a message of confirmation for the operation will appear on the screen, in order to continue with the payment the Beneficiary will access the button of "Continue"
- After the payment was made by the Beneficiary, will appear a confirmation message regarding the seminar and the date in which will take place
- Also, the Beneficiary will receive an e-mail with the amount paid for the seminar and a person of contact (with an e-mail address and a phone number)

The payment of the price relating to the seminar shall be considered confirmed at the moment when the amount of money is in the account of the Provider.

In the case of online payments, the provider is not/cannot be held accountable for any other additional cost incurred by the beneficiary, including but without limiting to exchange rate conversion commissions applied by the issuing bank of his/her card of the issuing currency is different than EUR. The responsibility for this action is incurred only by the beneficiary.

By registering to the seminars and performing the payment, the Beneficiary expressly and clearly accepts these Terms and conditions in the last version updated which is communicated within the Site, existing on the date of performing the registration and/or the payment.

The price, the payment method and the payment term are specified within the subsection dedicated to each seminar. The Provider shall issue to the beneficiary an invoice for the services provision, the obligations of the Beneficiary being of providing all the information necessary for issuing the invoice, according to the legislation in force.

The Provider shall send to the Beneficiary the invoice relating to the seminar organized, exclusively in electronic format, by communicating the invoice to the Beneficiary or through electronic mail at the e-mail address mentioned by the Beneficiary at the online registration.

By performing the registration, the Beneficiary expresses his/her approval to receive the invoice in electronic format by communication it using the electronic mail, at the e-mail address mentioned in the registration form.

The data of the payment card of the Beneficiary shall not be accessible to the Provider, but shall be accessible only to the Transaction authorization institution or another authorized entity to provide the services of card identification saving data about whose identity the Beneficiary shall be informed previously to entering the data.

Except for otherwise stipulated in these "Terms and Conditions", the total price effectively paid for the seminar for which the registration is made, is the one indicated by the Provider at the moment of performing the registration, previously to sending it for processing by the Provider.

In order to ensure the security of the transactions, for the online payment, the Provider uses the services offered by ROMCARD and PayPal. The cards accepted for payment are the ones issued under the logos VISA and MASTERCARD. No additional commission is perceived for such payments. For the correct finalization of the transaction, you must enter the data necessary for the authorization of the transaction in the payment platform, following the instructions provided by this platform. The transactions are performed **in EURO**, at the exchange rate of the issuing bank of your card, if this is attached to an account in other currency than the payment currency. The Provider does not request and store any kind of details relating to your card.

The payments performance will be made in EURO.

For the online payment after the performance of the registration, you shall be redirected to the page where you can enter the data of the card in order to perform the online payment. The value of the order confirmed shall be withdrawn from the account indicated only after the delivery of the products.

VI. OBLIGATIONS OF THE PARTIES

On the grounds of this Contract, both parties, the Provider and the Beneficiary, are held accountable for the obligations undertaken but also for the rights of the other party, as follows:

OBLIGATIONS OF THE PROVIDER:

- To organize the Seminar at the highest professional standards;
- To ensure the correctness of the material presented;
- To offer the participants the course support, according to the quality and image standards of the Provider;

- To ensure the Beneficiary optimum training conditions, lunch and service during the coffee breaks in specially chosen locations for this purpose;
- To keep under the law, the confidentiality of all the information obtained from the Beneficiary for the duration of the seminar, obligation also maintained after the finalization of the seminar;
- To observe the schedule of the seminar and inform the Beneficiary in time regarding any modification occurred regarding the schedule performance;

Obligations of the Beneficiary:

- To make available to the Provider all the requested relevant information;
- The Beneficiary shall pay the equivalent value of the seminar or seminars;
- By registering to the seminars of the Provider, the Beneficiary undertakes to follow the internal rules of conduct and standards imposed by the Provider.

The conduct rules entail the presence to the seminar, timeliness to the schedule notified, respect for the entire team of the Provider, a responsible attitude in case of using the objects and equipments of the Provider.

On the contrary, the Provider holds the right to exclude the Beneficiary from the seminar and/or take legal measures to cover the losses caused by the actions of the Participant.

VII. CONTRACTING LIABILITY

If the Beneficiary desires to withdraw from the seminar, he/she must notify the Organizer in writing, at the e-mail address: research@dentcof.ro, regarding this option.

In case of withdrawal from the seminar by the Beneficiary, less than 60 days from the date of performance of the seminar, but without prejudicing the right of withdrawal of the Beneficiary, the latter is reimbursed only 50% of the registration fee or is given the opportunity to participate to another seminar in the program of the Organizer, within the limit of the available places to the respective seminar.

In case of withdrawal from the seminar by the Beneficiary, more than 60 days from the date of performance of the seminar, but without prejudicing the right of withdrawal of the Beneficiary, the latter is reimbursed the entire registration fee or is given the opportunity to participate to another seminar in the program of the Organizer, within the limit of the available places to the respective seminar.

In case of withdrawal from the seminar by the Beneficiary, less than 30 days from the date of performance of the seminar, but without prejudicing the right of withdrawal of the Beneficiary, the latter shall not be reimbursed the registration fee but shall be given the opportunity to transfer the entire amount for the participation to another seminar in the program of the Organizer, within the limit of the available places to the respective seminar.

In case of delaying the seminar by the Organizer, the Beneficiary is entitled to cancel his/her participation, case in which he/she shall be reimbursed for the entire registration fee.

The seminars are organized according to the schedule and curricula established by the Organizer who holds the right, at any moment, to modify their details according to the necessities.

The Provider cannot be held liable for any kind of damages the Beneficiary or a third party may incur as a result of the fulfillment by the Provider of any of its obligations under Contract and for damages resulting from the use of the Services after the performance.

If the Beneficiary cannot attend the seminar in person, he/she may designate another person to participate in the seminar in his/her name. The representative of the Beneficiary must be a person with the legal capacity necessary, to be at least 18

years old respectively in order to be able to receive the services performance in the name of the Beneficiary. The Beneficiary agrees that DENTCOF RESEARCH will be based on the instructions of the representative as his/her own indications.

VIII. EXERCISING THE RIGHT OF WITHDRAWAL

On the grounds of the legal provisions in force, you benefit from the right of withdrawal from the Contract concluded with the Provider.

The right of withdrawal represents your possibility to benefit from a period of 14 days in which you can waive the contracted services provided, respectively the participation in the seminar organized by the Provider, without having to justify your withdrawal decision and without incurring additional costs.

Without prejudicing this right of withdrawal, the 14 days term in which the Beneficiary may exercise his/her right of withdrawal expires within 14 days as of the data of conclusion of the contract, in case of services supply contracts, more precisely as of the date when the Beneficiary has agreed with these "DENTCOF RESEARCH Terms and Conditions" and has performed the payment and received the confirmation from the Provider by e-mail regarding the Contract conclusion.

Nevertheless, both parties, the Beneficiary and the Provider comply with their contracting obligations during the withdrawal period according to the provisions of this Contract.

If the Beneficiary exercises his/her right of withdrawal, this Contract shall be terminated and the Provider shall reimburse all the amounts received as payment from the Beneficiary, within 14 days as of the date of being informed regarding the withdrawal decision from the contract of the Beneficiary.

The Provider reimburses the amounts relating to the right of withdrawal using the same payment method as the one used by the Beneficiary for the initial transaction, except for the case when the Beneficiary has agreed to another payment method.

In order for the Beneficiary to exercise his/her right of withdrawal, he/she must inform us regarding the decision of withdrawal from this contract, and to this purpose he/she may use the withdrawal form made available by the Provider; its use is not mandatory. Also, you may fill in and send electronically from our site the standard withdrawal form or any other clear statement. If you use this option, we shall send without delay, on a durable support, for example by e-mail, the confirmation of receipt of the withdrawal request.

The following are exempt from the withdrawal right:

- services supply contracts after the complete performance of the services, if the performance has begun with the express approval of the Beneficiary and after this having confirmed the fact that he/she is informed regarding the fact that he/she will lose his/her right of withdrawal after the complete performance of the contract by the Provider;
- the supply of products or services whose price depends on the financial market fluctuations which the Provider cannot control and which may occur during the withdrawal period;

IX. CONTRACT TERMINATION

This contract may be terminated in the following situations:

- a) by performing the object of the contract;
- b) through the agreement of the parties;
- c) by termination if one of the parties fails to comply with any of its obligations undertaken by the contract, and after having been previously notified regarding this breach but has not observed the notification, the termination being effective within 5 days from the communication of the notification to the other party.
- d) by unilateral termination by one of the parties, by sending a notification by which a Party expresses its intent to unilaterally terminate the contract, observing a notification term of 30 (thirty) days.

X. FORCE MAJEURE.

None of the parties shall be liable for the total or partial non-compliance or the delayed compliance with the obligations undertaken in this Contract if this non-compliance or delay was caused by a Force Majeure event.

The party invoking the Force Majeure is obligated to inform the other party in writing within maximum 5 (five) days from the beginning of the Force Majeure event and is obligated to take the necessary measures to limit its effects.

XI. CONFIDENTIALITY PROVISION

The parties undertake to maintain the confidentiality of the information and documents sent as an effect of the contract performance. Nevertheless, it is your responsibility to make sure that the information provided and sent on the site remains confidential in any moment and they shall not be sent to third parties.

By accepting these "Terms and Conditions" you agree to inform us in the shortest period possible if you have reasonable suspicions that the security of your data is in danger.

Nevertheless, the Provider shall not be held liable in the following cases:

- a) if the information was known before being communicated between the parties;
- b) if the information was received from a non confidential source;
- c) if the disclosure of the information was made after receiving the written approval for this;
- d) if the information was public at the date of its disclosure;
- e) if any of the parties was legally compelled to disclose the information.

The provisions regarding the Confidentiality Policy apply for the duration of the entire contract.

II. PERSONAL CHARACTER DATA PROCESSING POLICY

On the grounds of Decision no. 200 from 2015 regarding the determination of the processing cases for which the notification of the National Supervision Authority of Personal Character Data is not necessary, the Provider, DENTCOF RESEARCH S.R.L. respectively, is exempt from the obligation of notifying the supervision authority.

However, although it is not necessary to notify the National Supervision Authority of Personal Character Data, DENTCOF RESEARCH shall continue to observe its obligations stipulated within the Law no. 677/2001 for personal protection regarding the personal character data and free circulation of this data, amended and supplemented.

The Provider has the obligation to safely manage and only for the specified purposes the personal data provided by you.

1. Personal character data collecting and processing

The protection of the information during the processing of your personal data is a major concern for the Provider.

The Provider does not encourage SPAM, does not provide your e-mail address to third parties (physical or legal persons), does not sell, offer, exchange e-mail addresses obtained through this site, and does not disclose your e-mail address to other persons accessing this site without your express approval. Any user who has expressly provided his/her e-mail address on the site may choose to have this deleted from the database.

The Provider shall not perform commercial communication through electronic mail, except for the cases when the user has expressly its consent to receive such communications.

Any Beneficiary who offers personal character data and information through this site gives his/her express and clear consent for the use of the data provided for the below mentioned purposes.

The nature of the information requested refers especially to personal data (surname, name, telephone numbers, e-mail addresses), but may also include other information in close connection to the participation to a seminar or offering a feedback for the services provided by the Provider.

Your filling in of the forms on the site equals the unconditional acceptance that the data provided by you on these forms be included in our databases and the use and processing by the Provider and its partners for the performance of the processing activities and seminars organizing services provisions regarding dentistry and / or management themes, economic and financial management, marketing and publicity, statistical but also for electronic communication services (by e-mail, SMS or telephone).

The termination of the personal character data processing operation may be done using the following methods:

- processing for other purpose, with the consent of the person in question;
- deleting, destroying, archiving.

2. Measures taken in order to ensure the security of the personal character data processing

The Provider guarantees the security and confidentiality of the data hosted and transmitted through its informational system but does not undertake the responsibility for the information losses caused by any malfunctions or errors of the software used which is provided by third parties computer programs producing companies. Although the Provider has taken security measures in order to prevent the data losses, incorrect or inadequate and unauthorized access, the absolute security of the data transferred on the internet cannot be guaranteed.

The measures applied by the Provider regarding the security of the personal character data observe the legal provisions and are the following:

- Identification and authentication of DENTCOF RESEARCH assistants / collaborators by entering a identification code from the keyboard (a string of characters) which acts under the authority of the companies which form the brand name DENTCOF RESEARCH and which were acknowledged the access right to the personal character data databases.
- All personal data collected by the DENTCOF RESEARCH websites is stored in a database hosted in 2 separate data centers in Europe, owned by Amazon Web Services (AWS). AWS ensures physical security and restricted access to its data centers. More details can be obtained from this url: <https://aws.amazon.com/security/>
- The database service used by the DENTCOF RESEARCH websites is protected by strong user authentication, complex passwords, and 2 levels of firewalls. Also, all access to the database is done via SSL-encrypted connection.
- The department which ensures the technical support may have access to the personal character data in order to solve exceptional cases.
- The assistants / collaborators of the companies which form the DENTCOF RESEARCH brand name shall be especially designated and authorized for the collection and entry operations of the personal character data in an information system.
- Any modification of the personal character data may only be made by the authorized users especially designated for that purpose.
- During the users training courses, the operator informs them regarding the provisions of Law no. 677/2001 for the personal protection regarding the processing of the personal character data and free circulation of this data, the minimum security requirements of the personal character data processing but also regarding the risks of personal character data processing

- The users who have access to the personal character data are trained by the operator regarding their confidentiality. The users are obligated to close the work session when leaving the workplace.
- Any personal character data printed on physical format shall be saved and archived in a locked room with restricted access.
- For the purpose of maintaining the security of the personal character data processing (especially against information viruses) the operator takes measures which consist of:
 - ✓ forbidding the use by the users of software programs which come from external or questionable sources;
 - ✓ the informing of the assistants / collaborators with access to the databases regarding the danger of the information viruses;
 - ✓ the implementation of automatic systems of devirusing and security of information systems;
- Data encryption through SSL security certificate for the encryption of the information which travel through the internet channels between site and its user.

DENTCOF RESEARCH makes all the reasonable efforts, commercially justified in order to protect the personal character data collected, analyzing new technologies in the field and, when applicable, we apply them in order to upgrade our security systems.

3. Use and disclosure of personal data and specifying the purpose

The information you provide shall be used for the purpose for which you provided them and shall be treated according to the current legislation regarding the Personal Character Data Protection and shall be used by the Provider for the following purposes:

- services provision of organizing seminars regarding dentistry and/or management themes;
- informing the users / clients regarding the status of the courses by telephone and e-mail;
- invoicing the services ordered;
- assessment of the services offered;
- direct marketing, informing through written messages sent by e-mail respectively regarding the services, promotions or any other marketing actions performed by DENTCOF RESEARCH and its partners and administration of the clients database (consumers), only if the person in question has expressed its clear and express consent for the e-mail and/or telephone number processing for this purpose;
- performance of market studies, consumer behavior monitoring;
- processing and solving by the Provider of the requests, questions and complaints addressed (see the contact page displayed on the Site);
- other activities performed by the Provider and allowed by law which are not the object of an approval from the receiver.

Thus, the Provider undertakes not to make public the personal character data sent by you through the site, not to trade and disclose them to third parties, without the previous approval of the user.

The Provider may disclose the personal character data to third parties if this is requested by Ia or in cases of good faith for conformity with the legal provisions. When DENTCOF RESEARCH is requested to provide personal character data under the law, only the necessary data for the strict compliance of the object of the request shall be disclosed.

According to the requirements of Law no. 677/2001 for personal protection regarding the personal character data processing and free circulation of this data, amended and supplemented, the Provider has the obligation to manage in safety conditions and only for the purposes specified the personal data you provide.

By filling in the data in the form made available by the Provider, the Beneficiary states and accepts unconditionally that

his/her personal data be included in the Provider database and gives his/her express and clear approval that all this personal data be stored, used and processed by the Provider, the entities which form the DENTCOF RESEARCH brand and its partners of activities such as, but without limiting to, commercial activities, products and services promotion activities, marketing, publicity, media, management, development, market research, statistical, follow up and monitoring of sales and consumer behavior activities. Also, the Beneficiary gives its express and clear consent that this personal data be transferred (assigned) by the Provider to the entities which form the DENTCOF RESEARCH brand.

1. Access rights of the Beneficiary over the personal data

You and all the persons who send personal data to the site are guaranteed your rights according to the provisions of Law 677/2001 for personal protection regarding the personal character data processing and free circulation of this data, amended and supplemented.

By reading the Confidentiality policy, the personal character data protection policy and the "Terms and Conditions" of this Site, you are acknowledging the fact that your rights under the law are guaranteed, respectively the right of information, the right of access to the data, the right of intervention over the data, the right of opposition, the right of not being subject to an individual decision, the right of addressing the justice and free circulation of this data. Also, you have the right to oppose the processing of your personal data and request the update, total or partial deletion of the data.

You can exercise, freely and without any justification, any of the rights listed above, as follows:

- the right to information, the Provider respectively is obligated to provide information regarding the identity of the personal character data operator, the purpose of the data processing, if the provision of all the data is mandatory and the consequences of the denial to provide them but also the existence of the rights you have;
- the right of access, the Provider respectively is obligated to confirm to the requester if they process personal data or not, freely, in the limit of a request per year, on the basis of a written, dated, signed and sent request at the address Timisoara, Simion Barnutiu street, no. 62, Timis county – ROMANIA – to the attention of Florin Cofar, also you have the right of seeing the evidence record of the personal character data processing, to file a complaint before the supervision authority, but also to challenge the decisions of the operator, according to the legal provisions;
- the right of intervention over the data, the provider respectively is obligated to rectify, update, block, delete or transform in anonymous data, freely, the data whose processing is not according to the provisions of Law no. 677/2001 of personal protection regarding the personal character data processing and free circulation of this data, amended and supplemented;
- the right of not being subject to an individual decision;
- the right of addressing the justice;
- the right to oppose the processing of your personal data and to request the deletion of your personal data. Any person has the right to oppose, for legitimate reasons¹, the processing of personal data.

Also, the Provider may provide the personal character data of the user to other partner companies but also to the entities which form the DENTCOF RESEARCH brand, but only on the grounds of a confidentiality commitment from them guaranteeing that this data is kept safe and that the provision of this personal information is made according to the legislation in force.

¹Any person has the right to oppose freely and without any justification, the processing of his/her personal data for purposes of direct marketing. You have the right to request the deletion of the information regarding you by contacting us in writing at the address: Timisoara, Simion Barnutiu street, no. 62, Timis county – ROMANIA – to the attention of Florin Cofar; or by e-mail: office@dentcof.ro

XII. NEWSLETTERS

The Newsletters are sent either by the Provider or by the companies which form the DENTCOF RESEARCH brand, being ensured the information confidentiality and security.

When the Beneficiary registers to a seminar he/she has the possibility to express its approval regarding the reception of Newsletters. The option regarding the approval given by the Beneficiary may be modified at any moment by filling in and communicating the unsubscribing form from receiving the newsletters to this purpose.

The unsubscribing from receiving the Newsletters does not imply the waiver of the consent given for this Contract.

XIII. RIGHTS OF INTELLECTUAL PROPERTY

The Provider holds all the rights (including the copyright, trademarks, patents and any other rights of intellectual property) regarding the information provided during the seminars performed by S.C. DENTCOF RESEARCH S.R.L., as a Provider.

The partial or total reproduction, by any means, of the information given by S.C. DENTCOF RESEARCH S.R.L. during the training programs is forbidden. In case of incompliance with this obligation, the Beneficiary shall be liable under the law no.8/1996 regarding copyrights and related rights.

The Beneficiary and his/her representatives participating in the seminar, shall not be able to use the information obtained in the above conditions, neither during the contract performance nor subsequently in order to perform training activities in their turn.

In its turn, the Provider undertakes to observe and not prejudice the intellectual property rights of the Beneficiary regarding the manuals, work procedures, know-how, marks, names, etc.

XIV. NOTIFICATIONS

For the purpose of this contract, any notification/communication between the parties shall be considered fulfilled if it is sent to the other party at the e-mail address mentioned in this contract, for the Provider respectively: research@dentcof.ro, and for the Beneficiary, the e-mail address filled in by him/her in the registration form shall be used.

The oral communications/notifications are not taken into consideration by any of the parties if they are not confirmed by the above mentioned method.

XV. DISPUTES

Any possible dispute which may arise from or in connection to this Contract, but also in connection to the services you have access to through this site shall be settled amicably, or if this is not possible, the disputes shall be settled by the competent courts in Timisoara Municipality.

This contract is subject to the legislation of the Romanian state and the European regulations in force.

XVI. OTHER PROVISIONS

Any amendment to this contract is made only with the approval of both parties, approval which must be materialized in written form through an addendum which shall be considered an integrating part of the contract.

This contract together with its annexes which are an integrating part, represent the will of the parties and eliminate any other spoken agreement between them, previous or subsequent to its conclusion.

The use of the website, the performance of the registrations and the conclusion of the Contract through the site are governed by the Romanian legislation.

The Beneficiaries cannot waive the rights guaranteed to them by law. Any contracting provision by which the rights under the law in favor of the consumers are waived or restricted is not mandatory for them.